

MEDIUM RADIAL TRUCK WARRANTY

Revised July 2022, effective Jan 1, 2023

This Limited Warranty Policy provides for tire replacement under certain specified conditions. This policy applies to all ROADX Radial Truck tires used in normal highway service displaying warrantable conditions. There is no warranty for tires that wear out, fail or become unserviceable due to neglect or mistreatment. It is essential that you adhere to all standard safety and maintenance practices. Please ensure that you carefully read the terms and conditions defined in this Warranty. ROADX hereby warrants that every new ROADX Radial Truck tire is free from defects in workmanship and material for the life of the original tread of the new tire less 2/32". The life of the original usable tread ends when the tire has worn down with only 2/32" remaining. Once the tread is worn down to the top of the built-in "wear indicators" in the tread grooves molded at 2/32", the tire is considered to have rendered full service and is no longer legal for further use, regardless of its age or mileage. ROADX Radial Truck tire warranties are serviced by Sailun Tire Americas

RECOMMENDED SAFETY PRACTICES

Serious injury or property damage may result from:

- TIRE FAILURE DUE TO UNDERINFLATION and/or OVERLOADING
- Not following the owner's manual or tire placard in vehicle
- TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED. Follow the owner's manual or tire placard in vehicle
- EXPLOSION OF TIRE /RIM ASSEMBLY DUE TO IMPROPER MOUNTING. Only specially trained persons should mount tires.
- FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS.
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.
- TIRE SPOINNING. On slippery surfaces such as rain, snow, mud, ice, etc. do not spin tires as personal injury and severe damage may result from excessive wheel spinning, including tire disintegration or axle damage.

WARRANTY ELIGIBILITY

This policy applies to the original equipment and after-market consumer/owner or user of any new ROADX radial truck tire sold through Sailun Tire Americas. Eligible tires must bear the ROADX brand name, a complete D.O.T. serial identification number, NOT be branded as Non-Adjustable (NA) and operated under normal highway service. Eligible tires must be on the vehicle on which they were originally installed, and conform to the vehicle manufacturer's recommendations. These tires are covered by this warranty for the life of the original usable tread depth (the original tread depth down to the level of tread wear indicators molded at 2/32 inch) within 72 months from the date of purchase (proof of purchase required). If proof of purchase is not available, the coverage will be 72 months from the date of manufacture.

NO CHARGE ADJUSTMENT

If a defect in workmanship and materials is found in any ROADX Radial Truck tire within the first 2/32" or 10% of the original usable tread, whichever comes first, ROADX will replace such tire with a comparable new tire.

Any costs incurred for mounting and balancing services are payable by the owner.

PRORATED ADJUSTMENT

If a defect in workmanship and materials is found in any ROADX Radial Truck tire after the first 2/32" of the original tread, a credit will be given toward the purchase of a comparable new ROADX tire; prorated value based on the usable tread depth remaining on the returned tire versus the original usable tread of the new tire. Applicable taxes on the new tire and costs of mounting and balancing services will be borne by the owner. Adjustments on out-of-balance or out-of-round tires are allowed only during the first 2/32" or 10% of the original tread, whichever comes first.

EXCLUSIONS

- All ROADX warranties are limited to the original purchaser and the original vehicle on which they are mounted. Warranties are not assignable to subsequent purchasers or vehicles.
- This limited warranty is valid only in Canada. Any tire used or equipped on a vehicle registered or regularly operated outside Canada is not covered by this warranty.
- The following is not covered by the Limited Warranty:
 - a. Tire branded or marked "Non-Adjustable" (N/A) or "Blemished" (Blem), or previously adjusted.
 - b. Failure, damage or irregular wear due to:
 - i. Road hazards (i.e. puncture, cut, snag, impact breaks, etc.), wreck or collision;
 - ii. Fire, accident or vandalism;
 - iii. Mechanical condition of vehicle, including misalignment, wheel imbalance, faulty shocks or brakes;
 - iv. Misapplication of tire, use of improper inner tube;
 - v. Alteration of the tire or addition of alien material or transfer from one vehicle to another;
 - vi. Faulty retreading or repairing procedures or materials used in the retreading process
 - c. Cost of mounting and balancing services.
 - d. Loss of time or use, inconvenience, or any incidental or consequential damages.
 - e. Tires operated at speeds that exceed posted limits, and tires used in racing or competition.
 - f. Tires used in non-standard applications.
 - g. Tires designed for highway use operated in off-road conditions.
 - h. Tires that are improperly repaired including, but not limited to; sidewall modification by addition or removal of material, tubeless tires into which anything other than air has been introduced including foam, dry or liquid balancers and sealants.
 - i. Tire/tube failure and air loss that has resulted from tube manufacturing deficiencies, tube deterioration, tire under/over inflation, improper tube and flap assembly, mounting tool damage, use of wrong size tube or a used tube, a bias tube in a radial application, applying an incompatible mounting lubricant, foreign objects contacting tube assembly.
 - j. ROADX does not warranty tubes, tube fitment, tube usage or the consequences thereof unless supplied by ROADX with the tire as a set.
 - k. Tires subjected to vehicle suspension deficiencies, wheels mis-alignment, and/or improperly maintained balance of inflation.
 - l. Tires submitted for ride disturbance complaints after the first two thirty-seconds of an inch (2/32") new tread wear.
 - m. Tires with the Department of Transportation (DOT) number removed.
 - n. Tires worn past the last two thirty-seconds of an inch (2/32") of original tread depth.
 - o. Ozone cracking or weather checking on tires submitted more than four (4) years after the date of manufacture.
- Retreadability – no coverage is applied to tires with any exposed cords in the bead, sidewall or tread areas and/or past the last 2/32" of original tread depth.
- Retreadability and Extended Service and Retreads
 - a. Tires rendered non-retreadable or unserviceable due to faulty or improper retreading or repair. Improper retreading includes buffing to the cord surface, insufficient vulcanization, and failure of the bonding agent.
 - b. ROADX does not warrant inspection for retreadability, the retread process, design, workmanship or materials.

CASING POLICY

- Casings of ROADX radial truck tires are warranted against defects in workmanship and material through the first and second retread (See below for age restrictions). Defects in workmanship and material found during the process of buffing for retread are warrantable. The number of retreads must be clearly identified on the casing sidewall.
- If an examination shows that a casing of a ROADX radial truck

tire failed due to a defect in workmanship or material, ROADX will give a credit towards the purchase price of a comparable new ROADX tire based on the values listed below:

SIZE	CASING VALUE (CDN)
215/75R17.5	\$20
235/75R17.5	\$20
225/70R19.5	\$25
245/70R19.5	\$25
265/70R19.5	\$25
10R22.5	\$50
11R22.5	\$60
12R22.5	\$60
11R24.5	\$60
255/70R22.5	\$40
275/70R22.5	\$40
295/75R22.5	\$60
285/75R24.5	\$60
315/80R22.5	\$70
385/65R22.5	\$75
425/65R22.5	\$80
445/65R22.5	\$80
445/50R22.5	\$80

- Above casing warranty valid only for the first six (6) years after the date of manufacture of the original tire for all casings.
- Casing value is reduced by 50% of the above values after the first retread.

OWNERS' OBLIGATIONS

In order to be eligible for ROADX Limited Warranty service, the owner must:

- Present the defective tire to an authorized ROADX dealer
 - Present proof of purchase to the satisfaction of the authorized ROADX dealer
 - Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services rendered
 - Ensure proper tire maintenance, inflation pressures & loading practices in accordance with vehicle and applicable tire guides, as well as lawful operation of vehicles and adherence to government regulations.
- ROADX offers a guide to maintenance and care of ROADX tires in the form of a section entitled, "Recommended Safety Practices" (above). It is strongly recommended that these guidelines be read.

LEGAL RIGHTS

To the extent permitted by law, ROADX and its servicing agents shall not be held responsible for any of the following:

- Commercial Loss.
- Damage to or loss of property other than the tire itself.
- Incidental, indirect, special or consequential damages arising from any cause whatsoever, including negligence.

No implied or expressed warranties are extended beyond the time when the tire has delivered its original tread life, except for the expressed warranties set forth in this "Limited Warranty". All warranties, promises and agreements, whether expressed or implied, of merchantability or otherwise, are excluded to the extent permitted by law. No representative or dealer has authority to make any representation, promise, or agreement on behalf of Sailun Tire Americas except as stated herein.

DISCLAIMER

This warranty, or any warranty stored or referenced to herein, is exclusive and in lieu of any other warranty regarding the quality of ROADX tires, whether expressed or implied, and remedies for breach thereof shall be limited to those specifically provided herein.